

# PROVIDER ADVISORY COMMITTEE MEETING

February 10, 2026

2 PM – 4 PM

**SAPC** | Substance Abuse  
Prevention and Control



COUNTY OF LOS ANGELES  
**Public Health**

*Please type your name, pronouns, and organization in the chat for attendance purposes.*

# WELCOME

*Dr. Gary Tsai, Bureau Director, DPH*

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# Agenda

**2:00 – 2:05      Welcome**

**2:05 – 2:10      Approval of Meeting Minutes – December 9, 2025**

## **Workgroup Updates**

**2:20 – 2:30**

- Workforce Development**
- Building Communities of Belonging**
- 2026 PAC Member Selection**

**2:30 – 3:50      Discussion Items**

**3:50 – 3:55      Meeting Wrap Up**

**3:55 - 4:00      Public Comments**

# APPROVAL OF MEETING MINUTES

*Bernie Lau, SAPC*

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# PAC Motion: December Meeting Minutes

- Please speak up if you'd like to make any changes.
- Motion to Approve
- Motion to Second



# WORKFORCE DEVELOPMENT WORKGROUP

*Seth Blackburn, Roots Through Recovery  
José Salazar, Tarzana Treatment Centers*



# Workforce Needs Listening Session



**Date:** Monday, March 2, 2026



**Time:** 1 PM – 2:30 PM



**Virtual Meeting:** Microsoft Teams

[bit.ly/3MkwExy](https://bit.ly/3MkwExy)

E-mail Armen Ter-Barsegyan [Ater-barsegyan2@ph.lacounty.gov](mailto:Ater-barsegyan2@ph.lacounty.gov) to join workgroup

# BUILDING COMMUNITIES OF BELONGING WORKGROUP

*Hiroko Makiyama, KYCC  
Antonne Moore, SAPC*

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# Building Communities of Belonging Workgroup

## January Meeting recap:

- Discussed barriers to servicing UIS clients
- Proposed focus areas:
  - Culturally responsive practices
  - Language Access
  - Improving care for women and underserved populations



**Next Meeting: Tuesday, March 10, 2026 | 3pm – 4pm**

E-mail Armen Ter-Barsegian [Ater-barsegian2@ph.lacounty.gov](mailto:Ater-barsegian2@ph.lacounty.gov) to join workgroup

# 2026 PAC MEMBERSHIP SELECTION

*Bernie Lau, SAPC*

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# 2026-28 PAC Membership

- Accepting applications in March
- Open to all providers
- 11 seats available



E-mail Armen Ter-Barsegyan [Ater-barsegyan2@ph.lacounty.gov](mailto:Ater-barsegyan2@ph.lacounty.gov) to receive an application once available

# DISCUSSION ITEMS

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# SAPC-LNC PROVIDER ADMINISTRATIVE USER ROLE & SAGE UPDATES

*Dr. David Hindman, SAPC*

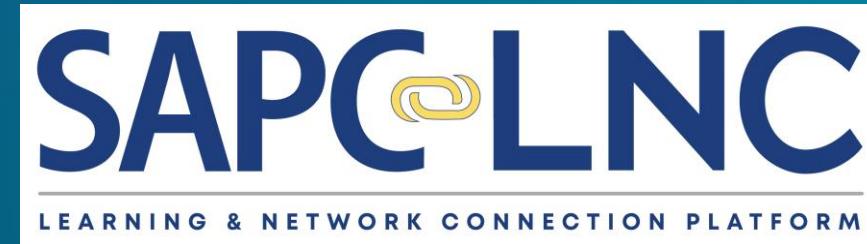
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# SAPC-LNC: Provider Administrative User Role (Update)

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# About SAPC-LNC Provider Administrative User Role

- Most learning management systems (LMS) come with administrative user role to allow management staff to:
  - Assign training to their staff
  - Send training notifications and reminders
  - Track training completion
  - Manage membership
- SAPC-LNC Provider Administrative User Role will be released to all SAPC Providers in 2026
- **SAPC is seeking (5) five SAPC Providers to participate in the pilot phase**
- Pilot phase will take place in March, 2026 (updated)



## Pilot Phase Details (March, 2026)

- Each Pilot Provider will select **2-3 Administrative Users**
  - Selection recommendation: All Sage Liaisons, plus 1-3 non-Sage Liaisons
  - **Commitment: 6 hours in total**
    - Attend orientation and feedback sessions (2 hours)
    - Test Administrative User functions (3.5 hours)
    - Provide Feedback on how to improve functionality (30 mins)
- Each Pilot Provider will select **3-15 Learners**
  - Selection recommendation: Both onboarding and existing staff
  - Commitment: Complete training(s) assigned and take a short survey
- **Providers who are interested in participating in the pilot phase please email SAPC-LNC Team at [SAPC-LNC@ph.lacounty.gov](mailto:SAPC-LNC@ph.lacounty.gov) by 2/19/2026**
- **Questions? Please email the SAPC-LNC Team at [SAPC-LNC@ph.lacounty.gov](mailto:SAPC-LNC@ph.lacounty.gov)**



# Discussion on SAPC-LNC Administrative User Role



- **Looking Ahead:** Launch to all SAPC Providers in late May 2026 (tentative)
- **Preparation:**
  - All Sage Liaisons will be granted admin. user role
  - (Optional:) Identify 1-2 additional “SAPC-LNC Liaisons” in addition to all Sage Liaisons
  - 3 orientation sessions will be offered
  - Getting started guide and tutorial videos will be available
  - Provider agencies are encouraged to work with their internal IT team to “whitelist” incoming emails from [INFO@SAPC-LNC.ORG](mailto:INFO@SAPC-LNC.ORG)
- **Concerns?**
- **Questions?**

Please email the SAPC-LNC Team at [SAPC-LNC@ph.lacounty.gov](mailto:SAPC-LNC@ph.lacounty.gov)



# SAGE UPDATES

Provider Advisory Committee

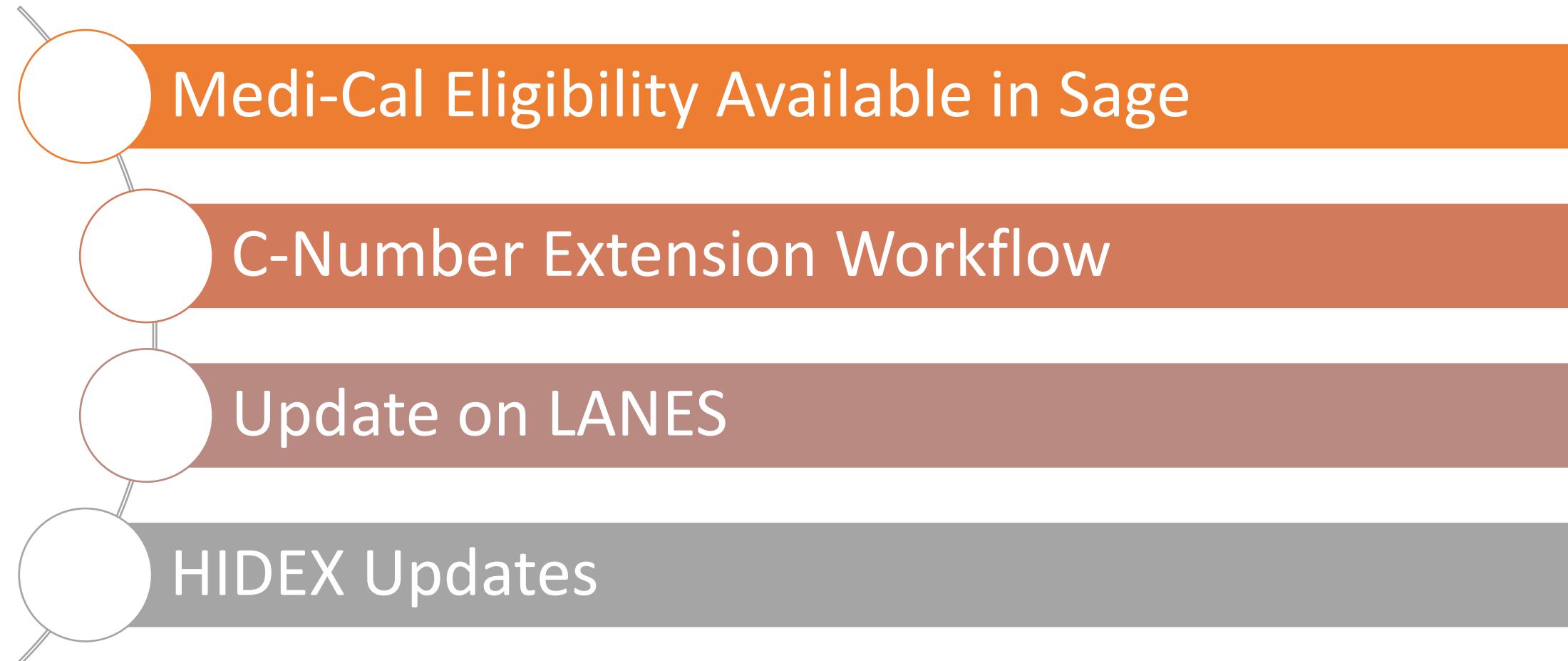
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## Overview



# NEW MEDI-CAL ELIGIBILITY AVAILABILITY IN SAGE

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## Medi-Cal Eligibility Change Report

The new **Medi-Cal Eligibility Change Report** is now available to all financial and support staff user roles as of Friday 1/30/2026.

This report shows any changes in key eligibility fields over any 2-month period selected in the report parameters.

The report contains data on the Aid Code, Eligibility Status Code, County Code and **Resident County Code**.

- County code for Los Angeles is 19.
- To be eligible for services in LA County, the County code or the Resident County Code must be code 19. If not, then provider should consider the Inter-County Transfer process.

If any of the key eligibility indicators change from one month to the next, that client will populate the report for both months for providers to further investigate.



## **Eligibility Status Code Changes: Check for changes to eligibility from one month to the next**

**Eligibility Status Code 999 indicates the client's Medi-Cal has been temporarily suspended, usually due to missing redetermination paperwork.**

**It is very important to act quickly and work with your clients to contact DPSS to submit necessary documentation to reinstate Medi-Cal immediately.**

**500-599 indicates Share of Cost has not been met for that month (Yellow background)**

**600-899 indicates potential issues with eligibility that need investigation (Yellow background)**

**001-499 generally indicates active eligibility (Corresponds to a green background on the Medi-Cal Eligibility Verification site.)**

**900-999 indicates ineligible to use Medi-Cal benefits (Red background)**



## Medi-Cal Eligibility Information Widget

MEDI-CAL ELIGIBILITY INFORMATION- LAST 3 MONTHS

MEDI-CAL ELIGIBILITY INFORMATION- LAST 3 MONTHS									
Search: <input type="text"/>									
Eligibility Month	Client Name/PATID	Client Index Number	Date of Birth	County of Responsibility	County of Residence	Eligibility Status Code	OHC code	Managed Care Plan (MCP)	Initial Share of Cost Amount
Eligibility Mon	Client Name/PATID	Client Index	Date of Bir	County of Respon:	County of Resi	Eligibility Statu	OHC code	Managed Care	Initial Share of

- Available on the Client Dashboard in Sage-PCNX
- Pulls the last 3 months data from the MEDS file
- Useful to verify Name, Date of Birth, County of Responsibility, County of Residence, Eligibility Status, OHC, MCP and Share of Cost information
- The information on this widget is static and will not change throughout the month but may update when the next month's MEDS file is received.

# SAGE ACCESS MANAGEMENT SECTION C-NUMBER EXTENSIONS

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## NEW WORKFLOW FOR C-NUMBER EXTENSIONS

- SAMS will identify agencies with a high number of providers needing C-Number extensions and send an Excel spreadsheet to the Sage Liaisons with those staff.
- SAPC is requesting that the Sage Liaison confirm the status of each staff member and complete the “Extend” column by:
  - Select “Yes” on spreadsheet to indicate that provider is currently working at the agency
  - Select “No” on spreadsheet to indicate the provider is not currently working at the agency (If No is selected and the provider has a PCNX account, please submit termination)

## NEW WORKFLOW FOR C-NUMBER EXTENSIONS

- Please return the completed spreadsheet to SAMS within 3 days of receiving it.
- If the spreadsheet is not received by the time the C-Number expires, SAMS will attempt to verify staff, however, we cannot extend those that cannot be verified.
- If a C-Number is deactivated, the user will receive a login error. The account can be reactivated by contacting the Sage Help Desk, and following the password reset prompts to be transferred to the Public Health Service Desk.

## EXTENDING C-NUMBER FOR 120 DAYS

- The 120-day period is the maximum duration for a Contracted Provider C-Number to be active before requiring an extension or deactivation.
- When we cannot verify whether a staff member is still active, a Sage Access Management Section (SAMS) representative will contact the liaisons to confirm that current status of that employee.
- If the staff member is confirmed as active, we extend the C-Number for another 120 days; if not, we inactivate it.

# HIDEX FHIR API UPDATES

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## HIDEX FHIR API Testing with Providers

- SAPC IT is working with Secondary Provider Agencies who volunteered to test HIDEX 1.0 FHIR API supported workflows.



- Providers were configured in TRAIN and began testing in early February 2026. SAPC IT estimates testing will conclude within 6-8 weeks, however, this is highly dependent on the providers' subject matter experts.

Provider Agency Beta Testers	Provider Agency's EHR Vendor
Tarzana Treatment Center	MyAvatar
Safe Refuge	Exym
Healthright 360	Welligent

# CALFRESH & GENERAL RELIEF BENEFITS FOR RESIDENTIAL CLIENTS

*Dr. Brian Hurley, SAPC*

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# SAPC IN 26-02: COVERAGE FOR CLIENTS WHO ARE INELIGIBLE FOR FEDERALLY FUNDED SUBSTANCE USE DISORDER TREATMENT SERVICES

*Dr. Brian Hurley, SAPC*

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# MEDI-CAL COVERAGE FOR CHILDREN IN MIXED IMMIGRATION STATUS FAMILIES

*Irene Lim, CHLA*

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# DHCS H.R. 1 IMPLEMENTATION PLAN

*Dr. Gary Tsai, SAPC*

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# CENS REGIONAL NETWORK MEETINGS

*Bernie Lau, SAPC*

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## CENS REGIONAL NETWORK MEETINGS

Client Engagement and Navigation Services (CENS) providers organize and facilitate regional meetings with SUD treatment provider networks operating within their designated SPA.

- Occur at least on a quarterly basis
- Provide a forum to discuss and address referral challenges and questions with the goal of identifying and eliminating or reducing client barriers to ensure successful transition from CENS to SUD treatment
- Include non-SUD ancillary agencies (e.g., employment, food, housing) to share information about their resources, as well as pertinent County partners that can provide details of their program requirements and other services

## UPCOMING CENS REGIONAL NETWORK MEETINGS

### **SPA 7 CENS Regional Network Meeting (L.A. CADA)**

Wednesday, 2/11 at 12pm

Sante Fe Springs Town Center Hall  
11740 Telegraph Road  
Sante Fe Springs, CA 90670

RSVP: [censreferral@lacada.com](mailto:censreferral@lacada.com)

### **SPA 5 CENS Regional Network Meeting (Didi Hirsch)**

Thursday, 2/26 at 11am-12pm via Zoom

Meeting link: <https://bit.ly/460Hklm>

# R95 CASE SCENARIOS DISCUSSION

*Maria Elena Chavez, SAPC*

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# R95 Case Studies Discussion

Opportunity for treatment providers to provide feedback on a new interactive discussion tool to help facilitate conversations with staff about implementing lower barrier care R95 standards in daily work.



**Date:** Tuesday, February 17, 2026



**Time:** 3:00 PM – 4:30 PM



**Virtual Meeting:** Microsoft Teams

[bit.ly/45JMc5](https://bit.ly/45JMc5)



**Facilitated by:** SAPC R95 Team

***Please note:*** This meeting is not Enhancement Eligible activity  
Providers interested in attending in person can email [SAPC-R95@ph.lacounty.gov](mailto:SAPC-R95@ph.lacounty.gov) to RSVP

# PUBLIC COMMENTS

*Dr. Gary Tsai, Bureau Director, SAPC*

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# Meeting Wrap Up

- **Decisions**
- **Feedback on PAC Meetings:**
  - a) What did you like about the PAC meeting?
  - b) How could the PAC meeting be improved?
  - c) Do you have recommendations for topics that should be discussed at future PAC meetings?
- **Next meeting:** Tuesday, April 14, 2026

## PAC Meeting Feedback



<https://forms.office.com/g/tvzu2QZLT7>

# ADJOURN

*Next PAC meeting:  
April 14, 2026, 2 PM – 4 PM*

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